

Patient information – Prevomed - Patient Communication Agreement

We offer you the opportunity to communicate with us in different ways. Your personal information is particularly sensitive personal information, which is why we only want to use the means of communication for which you give us your consent. This does not limit you to one means of communication, you can select all that you wish to communicate with. As an option, communication via telephone, mobile phone, SMS, letter or email is available. In the case of the latter, a distinction can be made between email traffic via the secure HIN gateway and email traffic without the secure HIN gateway. As we cannot guarantee the legally required protection for email traffic via the unsecured HIN gateway (in particular, access by unauthorised third parties to emails cannot be ruled out), we recommend email traffic via the secure HIN gateway. Also note that when communicating by SMS, messages can appear on several mobile devices simultaneously (e.g., a mobile phone and a tablet), if they are registered under the same user account. There is therefore a risk that, for example, family members can read the message.

We will only process your data to the extent necessary for the purpose. Your data is also subject to medical secrecy. You may request information about your personal data or its processing at any time. You may also revoke or change your method of communication at any time.

With the document Patient information Prevomed - Patient Communication Agreement, which you signed by the last visit at our Health Centres you specified which types of communication allow Prevomed or the doctor and you to communicate as a patient.

You have been informed about the options and risks relating to data exchange.

You have been informed that you can revoke and modify your decision at any time. You have to communicate any modification or revocation in writing to Prevomed and the doctor.